The need for cyber safety in South Sudan

The increase in broadband connectivity through fiber optic cables, the advent of 4G Sim Cards, and the upgrade of remote locations to 3G Connection have significantly increased the number of online users in South Sudan. The expansion led to an exponential growth in severity and types of threats and strategies used by online scammers, hackers and other malicious actors. These threats include ransomware, revenge porn, cyber extortion, scams, account hacking, cyberbullying, online impersonations, and others.

About SafetyComm

SafetyComm is a platform that works on combating cyber threats to citizens in South Sudan by providing a support system to mitigate harmful cyber trends. We support victims of online harm, create awareness, and provide capacity building to various governmental, non-governmental, and private sector actors in South Sudan.

Established in 2021 by #defyhatenow and funded by the National Communication Authority, SafetyComm has supported over 250 cyber incidents to date. SafetyComm operates the only publicly available cyber support Centre, which continues to act as a vital support line to citizens and institutions in the country.

Our work has focused chiefly on common low-level threats. These include but are not limited to impersonation, social media account hacking, online scams, and cyberbullying.

For more information, visit our socials on Facebook, Instagram and Twitter **(@safetycomm_ss)**

For inquiries, email our Outreach Coordinator at **victoria@safetycomm.o**

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SOUTH SUDAN

VISION
Safer cyberspace in South Sudan

MISSION
Provide a safer digital experience for citizens by reducing all forms of harm resulting from cyber threats.

OBJECTIVES

COMMUNICATE

Provide publicly visible and easily accessible channels for South Sudanese to report cyber safety issues using dedicated support lines for government, public, and private sector officials to assist with cyber safety-related incidents.

Create public awareness on cyber risks and cyber safety.

Utilize a multimedia approach to engage the public on current cyber trends.

Publish weekly and monthly reports and analyses that will give partners a better understanding of the landscape and provide valuable insights for grassroots actors, security sector organs, and policymakers on safety online.

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2. PROTECT

Establish a multidisciplinary team that works on receiving and handling incidents related to online safety within the country; ensuring citizens' safety by tackling cyber safety incidents that have the likelihood of causing emotional or physical harm.

Provide technical support to users who experience issues related to cyber safety in South Sudan

Support victims of cybercrime and cyber intrusion by availing various resources for the detection, recovery, and mitigation of cyber incidents.

3. EDUCATE

Provide in-house capacity building on cyber-attack readiness to various public, private, and non-governmental institutions.

Establish an active user empowerment Center consisting of simplified material on various technical and non-technical topics related to online safety and user empowerment.

Safetycomm Cyber Support Center

The SafetyComm Center acts as a one-stop point for handling incidents related to ensuring the cyber safety of South Sudanese, The center is a joint effort of DefyHateNow and the South Sudan National Communication Authority.

The center handles daily incidents from online users from across South Sudan.

To get help, reach us through +211 920 050 106 / +211 920 060 309 or Email: Info@safetycomm.org